

PRIVACY POLICY

1. CONFIDENTIALITY DECLARATION

1.1. The company Lindex Capital Ltd., an international brokerage and clearinghouse with its license number L15703/LC and registered address at Hamchako, Mutsamudu, The Autonomous Island of Anjouan, Union of Comoros, is the subject of this privacy statement. Its purpose is to protect our clients and Website visitors' personal and financial information, which is of utmost importance to us. The subsequent Privacy Statement elucidates the methods by which we gather and safeguard your information. You give us permission to collect and use personal information as outlined in this privacy statement when you use our website or create an account.

2. ACQUISITION OF PERSONAL DATA

2.1. To open an account, handle transactions quickly, and protect the confidentiality and security of your assets, we collect the data that is required. In order to accomplish this, we collect data to aid us in evaluating your requirements and preferences.

2.2. Essential contact information including your name, postal address, phone number, email address, and identification details make up the data we collect from you. Upon account creation, we gather demographic data such as birth date, education, occupation, etc., and information about your transactions with us. In addition, we evaluate your trading expertise, estimated annual earnings, and estimated net worth in order to evaluate your financial standing.

3. UTILISATION OF PERSONAL DATA

3.1. Only in order to provide excellent service and guarantee security do we use personal information. To authenticate your identity and contact information, for example, your data may be used. A secure password and account number may be assigned to you, your trading account may be established and configured, your account activity may be tracked, and you may receive account-related communications. This data assists us in enhancing our services for you, tailoring your browsing encounter, and notifying you about supplementary products, services, or promotions that pique your interest.

4. AFFILIATES AND PARTNERS

4.1. Suppose it is necessary to provide the product or service you have requested or to allow you to participate in the products or services offered by our affiliates. In that case, we may share information with them. Through joint marketing agreements, we can also establish partnerships and alliances with other companies that provide exceptional products and services that could benefit our clients. To guarantee the satisfaction of your requirements and the effective and pertinent delivery of these products and services, we may disclose certain information to our partners, affiliates, and alliances. This enables them to better understand the offers that are most pertinent and valuable. Your personal information is only used for the specific purposes outlined in our partnership or affiliation agreement.

5. INDIVIDUAL THIRD PARTIES

5.1. Unless explicitly stated otherwise, we refrain from selling, licencing, leasing, or otherwise revealing your personal information to any third party.

- 5.2. We retain the authority to reveal your data to external parties in instances mandated by law to regulatory, law enforcement, or other governmental entities or when it becomes essential to safeguard our rights or assets.
- 5.3. To augment our offerings, we might recruit an outside firm to help with a range of internal duties like order fulfillment, customer support, satisfaction surveys, account processing, and other related support services and data gathering activities. We may share client information from our database with a third party to analyse and identify client needs and inform clients about product and service offerings. The utilisation of the shared information is strictly confined to the execution of the task we have requested, and it must not be used for any other objective. Any third parties we share personal information with are obligated to safeguard that information in a manner comparable to our measures.

6. Protection

- 6.1. Your submitted information is safely kept on our servers. Using SSL technology, all financial transactions will be encrypted. In the event that you have been given or have chosen a password, you are in charge of keeping it private in order to access particular areas of our website. Kindly do not share your password with anyone.
- 6.2. There is no perfect security when it comes to information transmission over the Internet, unfortunately. While we will make every effort to safeguard your personal information, we cannot assure the security of your data when transmitted to our website. Any transmission of data is undertaken at your own risk. Upon receipt of your information, we will employ stringent protocols and robust security measures to mitigate the risk of unauthorised access.

7. LIMITATION OF LIABILITY

- 7.1. Suppose you choose to purchase a product or service offered by another company at any time. In that case, any personal information you share with that company will no longer be controlled under our Privacy Statement. We disclaim any responsibility for the privacy policies or content of the websites we hyperlink to, and we have no authority over the utilisation or safeguarding of the information you provide or those websites that gather that. If you choose to connect to a co-branded or linked website, you may be required to provide registration or other personal details. Kindly be aware that the information you are sharing will be transmitted to a third party. Please acquaint yourself with the privacy policy offered by that third party.

8. Advertising and promotions:

- 8.1. Your information may be used by us or our representatives to contact you by mail and phone with information about our offerings that we think would be of interest to you.
- 8.2. In order to provide you with information about our products and services that are similar to the ones you purchased, if you are a current client, we will only communicate with you electronically (via voicemail, email, or SMS).
- 8.3. Please check the relevant boxes during the collection of your marketing preferences if you would prefer that your data not be used in this way. To modify your preferences, simply reach out to a Client Services representative at any time. If one account owner of a joint account chooses to opt-out, this decision applies to all account owners of the joint account. You must choose to opt out of each account you have with us.

9. "COOKIES" UTILISATION:

- 9.1. To improve website performance and strengthen the security of your trading activities, we use cookies. Small packets of data sent from the Web server to your computer are called cookies. Our cookies do not store personal information, account details, or passwords. All they do is make it possible for the website to recognize that a page request comes from a user who has already logged in.
- 9.2. In order to target our Internet banner ads on this website and other platforms, we may give trustworthy advertising companies access to visitor usage information from our website. To achieve this objective, pixel tags (also known as clear gifs or web beacons) may be employed to track the specific web pages you accessed. The data gathered by the advertising company via these pixel tags is not personally identifiable.

10. Privacy Statement Updates

- 10.1. There could be periodic updates to this privacy statement. In the event that we update this Privacy Statement, we will post the new version on our websites right away and let you know about it by posting a notice there. By agreeing, you give permission for the website to send you official notice via email when the Privacy Statement is updated. This notification and our Customer Agreement bind any disagreement regarding our Privacy Statement. We strongly recommend that you regularly revisit and examine this policy to ensure you are always aware of the information we gather, how we utilise it, and to whom we reveal it. If this statement does not cover any inquiries, kindly contact a Client Services representative.